

OCT - DEC 2009

ALLDATA 'Virtual Classroom' Product Training Schedule

All class times are for the **Pacific Time Zone**

	Monday	Tuesday	Wednesday	Thursday	Friday
6:00 am	Setting up ALLDATA Manage 6:00 am to 7:00 am		Features & Benefits of Manage Manage Part 2		
7:00 am	ALLDATA Repair Online 7:30 am to 8:30 am	Features & Benefits of Manage Manage Part 2 7:00 am to 8:30 am	6:00 am to 7:30 am	Start Writing Work Orders Today Manage Part 1 7:00 am to 8:30 am	Special * see class list below 7:00 am to 8:30 am
8:00 am			Start Writing Work Orders Today Manage Part 1 8:00 am to 9:30 am	ALLDATA Repair Online 9:00 am to 10:00 am	
9:00 am	Start Writing Work Orders Today Manage Part 1 9:00 am to 10:30 am	Setting up ALLDATA Manage 9:00 am to 10:00 am			
10:00 am		Start Writing Work Orders Today Manage Part 1 10:30 am to 12:00 pm	Setting up ALLDATA Manage 10:00 am to 11:00 am		
11:00 am	Features & Benefits Of Manage Manage Part 2 11:00 am to 12:30 pm		ALLDATA Repair Online 11:30 am to 12:30 pm	Start Writing Work Orders Today Manage Part 1 11:00 am to 12:30 pm	Start Writing Work Orders Today Manage Part 1 11:00 am to 12:30 pm
12:00 pm		Start Writing Work Orders Today Manage Part 1 12:30 pm to 2:00 pm			
1:00 pm			Start Writing Work Orders Today Manage Part 1 1:30 pm to 3:00 pm	Features & Benefits of Manage Manage Part 2 1:00 pm to 2:30 pm	Setting up ALLDATA Manage 1:00 pm to 2:00 pm
2:00 pm	Start Writing Work Orders Today Manage Part 1 2:00 pm to 3:30 pm	Optimize Your ALLDATA Product 2:30 pm to 3:30 pm			Special * see class list below 2:00 pm to 3:30 pm
3:00 pm				Setting up ALLDATA Manage 3:00 pm to 4:00 pm	

* Special Class Schedule: 1st Fri-Shop Jobs / 2nd Fri- Scheduling & Follow-Up / 3rd Fri-Shop Jobs / 4th Fri-Inventory & Reports / 5th Fri- Q/A

MARKET Training by appointment only.

To access ALLDATA's "virtual classroom":

- You must have high-speed internet access to use the virtual classroom*.
- Five to ten minutes before the start of class, go to www.alldata.com and click on 'Training and Support'.
- To join a Regularly Scheduled class, click on the 'Click here to join an ALLDATA Training Session' link, or scroll down and click on 'ALLDATA WebEx Training'.
- Select the class you wish to attend and check the 'Status'.
- If the Status is 'Not Started', please wait for the Instructor to start the class
- If the Status is 'Join Now', the class is open – click on 'Join Now'
- Complete the registration form and follow the directions on the pop-up window to join the teleconference link.

***If you don't have high-speed internet, need to schedule a 'teleconference' training session, or wish to ask questions, please call 1-800-684-6840 (for Spanish 1-800-829-8727 y oprime 3255).**

All class start times listed on website are for the **Pacific Time Zone**. To see class start times for other time zones, in the 'Live Sessions' Page, click on the 'Pacific ST' link in the upper right-hand corner and select the desired time zone from the WebEx Preferences menu.